



Impact Case Study

Title:

Sourcing articles and books

User testimonial:

“Having the articles and books helped both my knowledge and confidence during the interview. Furthermore, it will help me to have these to hand as I will be leading trainings nationally and do not believe in citing a reference that I have not read. I can’t imagine how little I would have achieved if I had had to undertake that without your help and your team.”

Service Lead Pelvic Health Physiotherapy, UHD

NHS E Perinatal Pelvic Health Project Lead Dorset,

Visiting Fellow with Bournemouth University Faculty of Health & Social Sciences

Challenge:

A UHD staff member requested support to source articles and books from a reference list for a job interview. The job interview was for a position as a tutor for a training course for a specialist group of physiotherapists. The reference list would help to prepare for the interview and if successful plan teaching the course.

Solution:

Library staff retrieved the full text and sent 74 articles and books within the week. This gave ample opportunity to prepare for the interview.

Immediate and future Impact:

“The immediate impact was a successful Job interview. A resource pack has also been made for my team from the reference list, helping them keep up to date with the latest evidence.”

Success factors:

We are **caring** **one team** **listening to understand** **open and honest** **always improving** **inclusive**

20/10/2023

“The course I will be tutoring is up for a review in March and I will be suggesting some additional material to add into it – something I could not do without the awareness of all those articles and books that you all found for me.”

Our Lessons learnt:

Our document supply service is valuable to our staff for a variety of reasons.

Contact: KLS Team: library@uhd.nhs.uk